



Self-Exclusion Policy

While subscription based society lotteries offer a low risk of problem gambling, we do recognise that some players are unable to enjoy responsible participation in such activity.

Alongside our external lottery manager (ELM), People's Postcode Lottery, we operate a self-exclusion policy which is a formal process whereby we cease to allow you to participate in our draws.

To self-exclude please send an email to People's Postcode Lottery at info@postcodelottery.co.uk with 'self-exclusion' in the title, and include your full name and address including postcode. Alternatively you may call their helpline on 0808-10•9•8•7•6•5 (freephone), or write to People's Postcode Lottery, 76 George Street, Edinburgh, EH6 8ST.

They shall mark your record accordingly within 2 working days of receipt of your self-exclusion notification. Your details will be held on a register to ensure that you aren't entered into any future draws and that you aren't sent any promotional material following this.

If you have purchased tickets in People's Postcode Lottery, and subsequently send a self-exclusion notification, your subscription will be cancelled immediately upon marking your record. Any subsequent draws which have not been promoted and for which payment has been received will be refunded up to a maximum of £10 per monthly subscription. You will not be entitled to any winnings against future draws for which participation has been revoked following the processing of your self-exclusion notification.

As People's Postcode Lottery operates multiple society lotteries, a notification of self-exclusion will automatically exclude playing from all lotteries they manage. The minimum period of exclusion is 6 months. If you would like to enter our lottery again after this period you can call our helpline on 0808-10•9•8•7•6•5 (free phone).

In requesting self-exclusion you agree to provide full and accurate personal details, now and in the future, so as to ensure we are able to restrict your access to our services. If you do choose to self-exclude we will use all reasonable endeavors to ensure we comply with your self-exclusion. However in agreeing to self-exclude you accept that you have a parallel undertaking not to seek to circumvent the self-exclusion.

Accordingly, neither our ELM (PPL) nor Postcode Community Trust has responsibility or liability or any subsequent consequences or losses howsoever caused, that you may suffer or incur if you commence or continue gambling by providing misleading, inaccurate or incomplete details or otherwise seek to circumvent the self-exclusion agreed.

If you are worried about your gambling or that of someone close to you, [Gamble Aware](#) can provide support and information.

If you wish not to receive any unsolicited mail you can register yourself with the UK's Mailing Preference Service, and you'll no longer receive such post.